

HOW TO CLAIM





HOSPITAL ADMISSION

2025-06-11

In the event of an emergency and hospitalization, please call Ontime Care Worldwide Inc. (OTC) IMMEDIATELY:

From Canada or USA: 1-866-209-5804 (TOLL FREE) From Worldwide: 905-707-9555 (COLLECT CALL)

Note: Do not assume someone will contact Ontime Care Worldwide Inc. on your behalf. It remains your responsibility to ensure that Ontime Care Worldwide Inc. has been contacted prior to receiving any treatments or as soon as reasonably possible.



Claim Submission Guidelines

For all claims, mailing is acceptable. For total expenses exceeding \$1300, mailing is required: Please mail your completed claim form, original invoices and receipts, medical reports and other supporting documents to:

Ontime Care Worldwide P.O. Box 82029 420 Hwy 7 E Richmond Hill, ON L4B 3K2

(Please keep a copy of your claim for your own records.)

For total expenses less than \$1300, You have the option to submit your claim through E-Claim or E-Claim Fastlane. Go to **eclaim.jfgroup.ca** to submit your claim.

You may scan the QR code to access the E-Claim portal.

For step-by-step instruction, you could refer to CLAIM CENTER-JF Insurance – Visitor to Canada Insurance, Student Insurance, Travel out insurance (jfgroup.ca)





Clinic Partners



Our direct billing clinics exclusively accept patients who hold policies that with a "\$0 deductible" option and include coverage for stable pre-existing conditions. Please consult with your agent to ensure you select an eligible policy.

Virtual Clinics

Introducing MedWorks Telemedicine — Healthcare at Your Fingertips! — skip the clinic and see a doctor from anywhere in Canada, fast.

Get care in minutes. No waiting rooms. No stress.

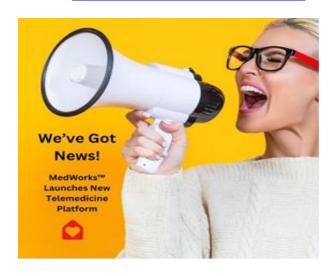
- Confirmed appointments within 20 minutes.
- Available 7 days a week, coast to coast
- Multilingual, licensed doctors
- Safe, simple, and 100% secure

Telemedicine Hours: Mon–Fri: 9 AM – 7 PM EST Sat–Sun: 9 AM – 3 PM EST Please Submit requests by Friday at 5 PM for weekend care.

To book with MEDWORKS, please contact the following:

Contact #: 1-866-211-0497 Ext:1

Email: corpbooking@medworks.com





Clinic Partners



In-person Clinics

MedWorks™ builds national networks of care providers across health, wellness and retail specialties. Currently, 102 Canadian clinics are in their networks.

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Contact #: 1-866-211-0497 Ext:1

Email: corpbooking@medworks.com



Other Clinics in ONTARIO

Don Mills Health and **Wellness Centre**

20Wynford Drive Suite20C Scarborough ON M1V 2J7 Toronto ON M3C 1J4 416-444-6161

Brimley Family Clinic 3333 Brimley Rd.

416-412-3333

Village Square Medical Centre

2942 Finch Ave. E. Scarborough ON M1W2T4 416-756-2725

Bridlewood Medical

2900 Warden Avenue Toronto ON M1W 2S8 416-499-5964

Primary Care Niagara

11-660 Garrison Road Fort Erie ON L2A 6E2 905-371-1881

Niagara Walmart Walk In

7481 Oakwood Dr. Niagara Falls ON L2E 6S5 289-477-6011

Other Clinics in QUEBEC



Rockland MD

110-100 Rockland Rd. Mont-Royal QC H3P 2V9 514-667-3383

Rockland MD

500-1538 Sherbrooke Ouest Montreal QC H3G 1L5 514-667-3383

Other Clinics in BRITISH COLUMBIA

Stein Medical Clinic

800-777 Hornby St. Vancouver BC V6Z 1S4 604-637-8777

Medlife Medical Clinic

108-845 Marine Dr. North Vancouver BC V7P 0A8 604-770-1933

Mainland Medical Clinic

1061 Hamilton St. Vancouver BC V6B 5T4 604-683-3973